



# Mayflower Home & Community Support Schedule of Fees

Effective 1 July 2020

CARE SERVICES		TIME/DISTANCE	STANDARD HOURS	NON STD HOURS	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Personal care	Enjoy the comfort and support of your very own dedicated Mayflower personal carer.	60 mins	\$54	\$68	\$68	\$81	\$108
		30 mins	\$38	\$47	\$47	\$57	\$76
Nursing care - Enrolled Nurse	We can provide long and short-term nursing support to help you maintain your wellbeing.	60 mins	\$70	\$88	\$88	\$105	\$140
		30 mins	\$49	\$61	\$61	\$74	\$98
Nursing care - Registered Nurse	Our registered nurses can assist with a range of more complex clinical nursing support services.	60 mins	\$99	\$124	\$124	\$149	\$198
		30 mins	\$69	\$87	\$87	\$104	\$139
Cleaning & household tasks	We can take care of the household chores for you from daily dusting, to full housekeeping.	60 mins	\$54	\$68	\$68	\$81	\$108
		30 mins	\$38	\$47	\$47	\$57	\$76
Light gardening	We can organise gardening services for you.	60 mins	\$54-\$88	-	-	-	-
In-home respite	In home respite allows carers a break from their everyday caring role.	60 mins	\$54	\$68	\$68	\$81	\$108
		30 mins	\$38	\$47	\$47	\$57	\$76
Overnight care	Your personal carer can stay overnight so you can rest easy knowing help is at hand.	7 hours of inactive care plus 1 hour of active care	\$270	\$338	\$338	\$405	\$540
Self managed care advice	Additional expert advice and support for self-managed home care packages.	60 mins	\$120	-	-	-	-
		30 mins	\$84	-	-	-	-
		15 mins	\$60	-	-	-	-
Travel	Transport fee for use of a Mayflower vehicle.	Per km	\$1.20	-	-	-	-



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<b>Funding &amp; Daily Fee</b>					
<b>Approximate Home Care Package Amount</b>		<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>
Home care package funding	Annual	\$9,000	\$15,750	\$34,500	\$52,250
Home care package funding	Per fortnight	\$346	\$605	\$1,326	\$2,009
Basic Daily Fee paid by you	Per fortnight	\$0	\$0	\$0	\$0
<b>Care Management</b>					
Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those self-managed will require some level of care management.					
<b>Options</b>		<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>
Managed by Mayflower	Per fortnight	\$51.90	\$105.88	\$254.59	\$385.73
Self-managed by you	Per fortnight	\$25.95	\$52.94	\$127.30	\$192.86
<b>Package Management</b>					
Package management costs relate to the ongoing administration activities associated with the smooth delivery and management of your home care package. It includes preparing monthly statements, managing your package funds, compliance and quality assurance.					
<b>Package Level</b>		<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>
	Per fortnight	\$34.60	\$60.50	\$127.30	\$192.86

## Terms and Conditions

1. Service rates are quoted excluding GST. GST is not applicable for care related services. GST may be charged at a rate of 10% for non-care related services (ie the purchase of goods).
2. Minimum service periods apply. Shorter periods may be negotiated.
3. Overnight care is an inactive night duty shift, and includes one hour of active care at either the start or end of the shift. If additional active care is required, an additional fee will be charged at relevant hourly rate.
4. Cancellations: notification of cancellations must be made by 5pm of the day prior to the planned service. Mayflower reserves the right to charge all or part of a planned service fee if the service is cancelled after 5pm.
5. Mayflower may vary fees and will provide four weeks' notice of any fee increases in writing.
6. Gazetted public holidays may be substituted for another day under state or territory law.